



BAV Tech Support can be reached by emailing:
[**techsupport@conferencecontent.net**](mailto:techsupport@conferencecontent.net)

In addition to the system requirements below, please note that some government-issued computers have a protection setting that may not allow your microphone, camera and some screen sharing functions to work with ease.

System Requirements

Windows Users

- Microsoft Windows 8 or later
- Microsoft Edge 12 or later, Firefox® 35.0 or later, or Google™ Chrome 9.0 or later
- Broadband Internet connection (3Mbps or more; 5Mbps is recommended for optimum viewing)

Mac Users

- Mac OS X 10.4.8 or later
- Safari™ 3.2 or later, Firefox® 35.0 or later, or Google™ Chrome 9.0 or later
- Broadband Internet connection (3Mbps or more; 5Mbps is recommended for optimum viewing)

Mobile Device or Tablet Users

- Apple iOS version 11.0 or higher
- Google Android version 4.1 (Jelly Bean) or higher
- Broadband Internet connection with 3 Mbps downstream bandwidth (for best experience)



Linux Users

- SUSE Linux Enterprise Desktop 12 or later, openSUSE 15.1 or later, Ubuntu 16.04 or later, or Fedora Core 30 or later
- Firefox® 35.0 or later, or Google™ Chrome 9.0 or later
- Broadband Internet connection (3Mbps or more; 5Mbps is recommended for optimum viewing)
- Browser Permissions

Chrome Users

- Open Chrome
- At the top right, click More and then Settings
- Under "Privacy and security," click Site settings
- Click Camera or Microphone
- Turn on or off Ask before accessing
- Review your blocked and allowed sites
- To remove an existing exception or permission: To the right of the site, click Delete
- To allow a site that you already blocked: Under "Blocked," select the site's name and change the camera or microphone permission to "Allow"

Edge Users

- Open Microsoft Edge
- Navigate to the website you want to manage
- Click the Lock icon next to the website link in the address bar
- Click the Site permissions option
- Use the drop-down menus to allow or deny permissions (such as location, camera, microphone, notifications, Adobe Flash, etc.)
- (Optional) Click the Reset permissions option



- Click the Reset button to restore the default settings
- Click the Refresh button on the site to apply the changes

Safari Users

- In the Safari app on your Mac, use Websites preferences to customize how you browse individual websites. To change these preferences, choose Safari > Preferences, then click Websites