




What if I need tech support?

If you need *assistance logging in to the platform*, just email events@cadca.org

If you need *assistance inside the platform*, click on this icon  or the “Help & Support” button at the bottom of the screen. Staff will be standing by to help with any technical issues and answer general questions about the training event.

Please note: the optimal web browsers for CADCA’s 2021 Forum platform are based upon your operating system details below:

- **For those using Windows**
 - Microsoft Windows 8 or later
 - Microsoft Edge 12 or later, Firefox® 35.0 or later, or Google™ Chrome 9.0 or later
 - Broadband Internet connection (3Mbps or more; 5Mbps is recommended for optimum viewing)
- **For Mac Users**
 - Mac OS X 10.4.8 or later
 - Safari™ 3.2 or later, Firefox® 35.0 or later, or Google™ Chrome 9.0 or later
 - Broadband Internet connection (3Mbps or more; 5Mbps is recommended for optimum viewing)
- **For anyone accessing via a Mobile device or Tablet**
 - Apple iOS version 11.0 or higher
 - Google Android version 4.1 (Jelly Bean) or higher
 - Broadband Internet connection with 3 Mbps downstream bandwidth (for best experience)
- **For Linux Users**
 - SUSE Linux Enterprise Desktop 12 or later, openSUSE 15.1 or later, Ubuntu 16.04 or later, or Fedora Core 30 or later
 - Firefox® 35.0 or later, or Google™ Chrome 9.0 or later
 - Broadband Internet connection (3Mbps or more; 5Mbps is recommended for optimum viewing)